

# **HOPE FAMILY MEDICAL CENTRE**

## **PPG Meeting Tuesday 22<sup>nd</sup> January 2019**

**Present:** The meeting was cancelled due to bad weather these notes are the update that would have been presented at the meeting.

### **Minutes of the last meeting**

The minutes of the last meeting are available on request or can be found on the website.

### **Matters Arising**

#### DNA

Did not attend figures reduced in December and the total was 42 Nurse/GP appointments

Over the last 3 months, they were as follows:

October: 67

November: 90

December: 42

#### Privacy

The group asked HJ to look at trying to making checking in at the electronic screen more private due to the amount of personal information presented.

Unfortunately, a screen would conceal the machine and it was felt this may reduce the number of patients using it.

A line on the floor does not seem to be effective as already proven by the one in front of reception.

**Action:** HJ to produce a sign to place on the hand sanitizer dispenser to see if that helps.

#### ANP online appointments

These have now been added for Chris Hollway. However, they will not be made available for the new ANP joining us in April until she has settled in.

#### Promotion Stand

Currently providing advice on Mental Health and next month the topic will be carers. HJ has received a variety of resources from NEWCIS for this and a representative is coming along on the 11<sup>th</sup> February to support patients and offer advice.

March will be ovarian cancer awareness month and as there is no national screening available it was felt that more awareness should be made of this type of cancer.

April will be Childrens diet advice to coincide with Easter. It will offer advice on reducing sugar etc.

### **Practice Update**

#### Dr Bottomley

It is with great sadness that we announce that Dr Bottomley has decided to retire. She will be with us until the end of June. She will be greatly missed and we are already putting plans in place to recruit a new partner.

#### ANP

Lesley left us on the 18<sup>th</sup> January. She may well be doing some locum work over the next few months until she starts her new position. Anna starts in April.

### Lifestyle Sessions

Dr Jo Parry-James is running some lifestyle sessions. It is just a one-hour session for people to learn more about leading a healthy life and offers some good dietary advice for those with diabetes. Currently she has scheduled three lunchtime sessions but if popular, she will look at adding more dates and hopefully some evening sessions.

### Diabetes X-pert programme

We have been successful in arranging for the LHB to run their X-pert Diabetes programme here at the surgery. In the past patients from the local area have had to travel to Wrexham or Connah's Quay so hopefully this will enable more patients to attend.

### **Group Activities**

#### Community Coffee Morning

The Alyn Villages area is looking to become a All age/dementia friendly and a group has been set up to drive this forward. The group is made up of professionals from charities and the local council together with local representatives. You may have read about it in the local newsletter.

In order to try and develop links with the community a coffee morning has been arranged for Thursday 14<sup>th</sup> February 10am – 12.00 at Heulwen Community Centre. The event is hoping to draw in local people to get their views on what goes on in the community, what is missing and what people would like to see. The event is free and your support would be greatly appreciated.

### **Any Other Business**

As there was no meeting, there is no any other business.

### **Date of the next meeting**

Wednesday 20<sup>th</sup> March 2019 at 7.00pm