Total number of calls to surgery:	<b>5,103</b> ↑ 1,173 (3,930)	Number of calls answered within two minutes:	<b>1,083</b> ↓ -504 (1,587)	Number of calla abandoned:	<b>1,600</b> ↑ 789 (811)
Remains source via prescription:	<b>25,868</b> ↑ 41 (25,827)	Referrats Made:	<b>626</b> ↓ -59 (685)	Fit Notes Issued:	<b>99</b> ↑ 5 (94)
Administrative Communications Issued [letters/emails]:	<b>1,008</b> <ul> <li>-136 (1,144)</li> </ul>	Text Messages Sent and Received:	<b>3,741</b> ↑ 1,988 (1,753)	Total digital requests submitted to practice:	<b>2,917</b> ↑ 91 (2,826)
Appointments - Total:	<b>3,080</b> ↑ 665 (2,415)	Appointments - Seen:	<b>2,046 (66.429%)</b> ↓ -248 (2,294)	Appointments - DNA:	<b>1,034 (33.571%)</b> ↑ 913 (121)

September Activity 2023